KENMORE SHS WINDOWS BYOX

BYOv2 2022 Connection Guide

BYOv2 Prerequisites

- EQ Email address and Password ☐
- Correct Date, Time and Timezone set ☐
- Computer/Microsoft account Password (not PIN) ☐
- **Windows 10 v1909** and above ☐
  See IT Helpdesk for upgrade advice if your device is not Windows 10
- 5Ghz Wi-Fi capable Device ☐
- Internet access, your Home network or the School guest network
- Students device account has Administrator privileges ☐
- Onboard with the device account you plan to use, don't use a parents account ☐
- Remove Microsoft Family Parental Controls if enabled ☐
- Video guide viewed ☐
  - *https://mediasite.eq.edu.au/mediasite/Play/715e41cecde3404488298ecca633f6ad1d*

Step 1 – Onboarding with Microsoft InTune

■ Make sure you know your School account and Password is correct

    – *If you are having password troubles,
email HelpdeskSupport@kenmoreshs.eq.edu.au*

■ Please note, you will need to stay logged in for up to 15 minutes after enrolment is done, to make sure all InTune set-up is complete. Enrolment of a device may take 10-15 minutes.

■ We recommend that you enrol your device into InTune at home using your home Wi-Fi internet connection, go directly to Step 2 on Slide 6.

■ If needed, you may also enrol at school, using the school guest Wi-Fi service, EQGUEST. These steps are explained in the next 2 slides.
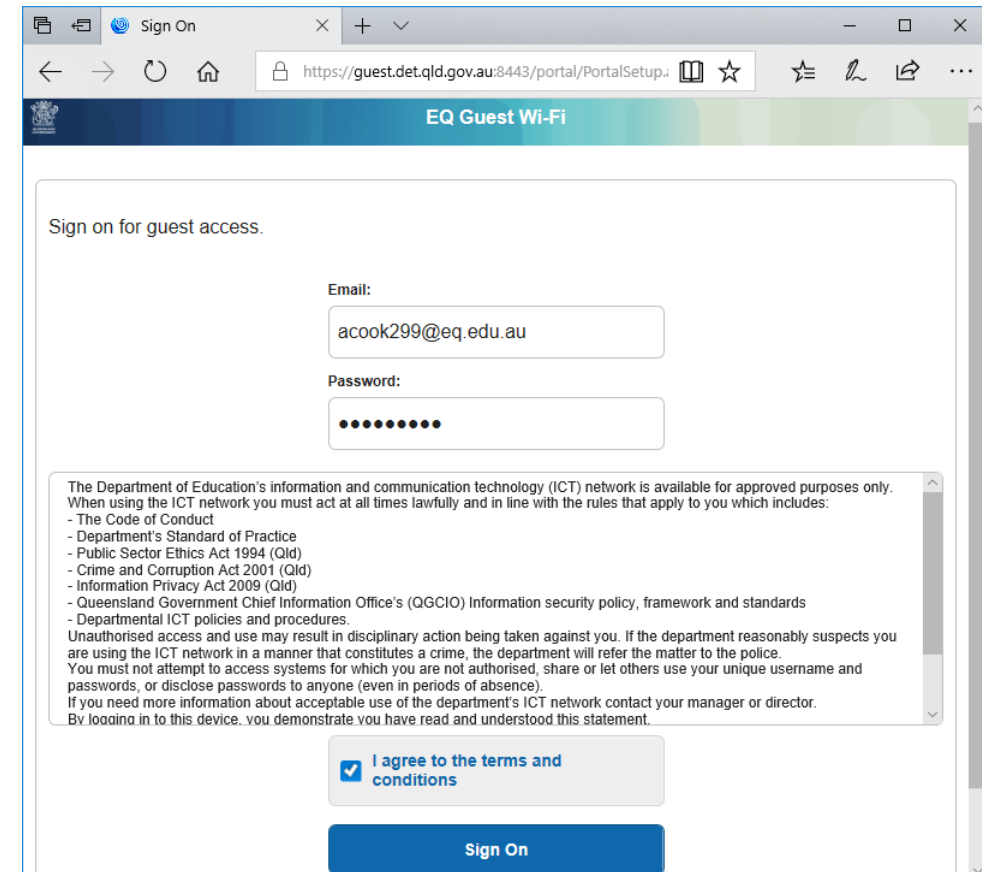
Onboarding at school

■ Connect to EQGUEST network
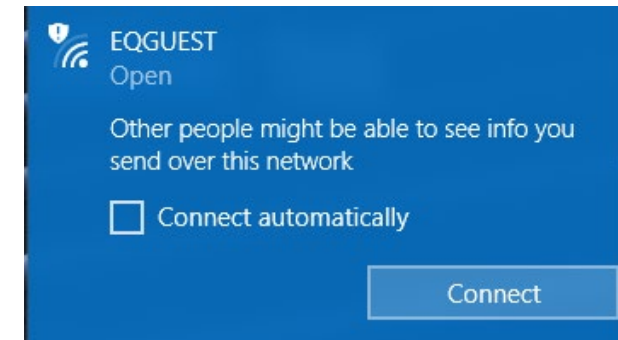
■ Sign into the Guest Portal with your EQ email address and password.

If a window doesn't automatically appear, open a web browser such as chrome or edge etc and navigate to a website like www.news.com
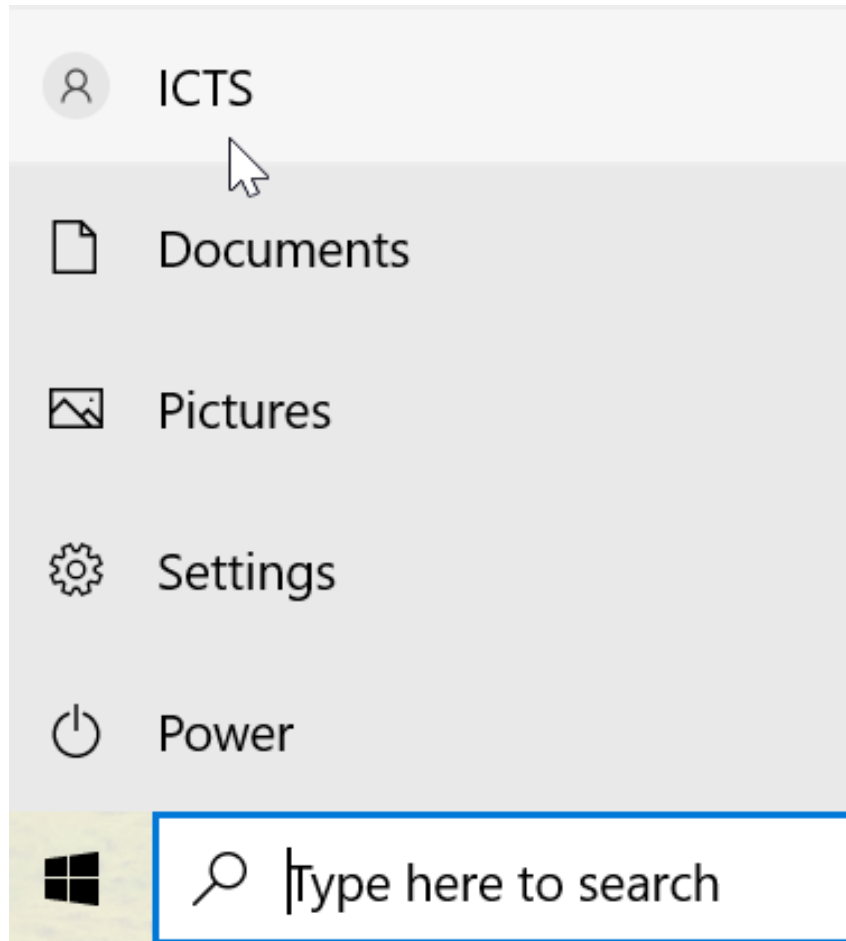
Onboarding at school

- Login to http://auth.localnetwork.zone with your school login details

- Download and run the certificate install http://cert.localnetwork.zone
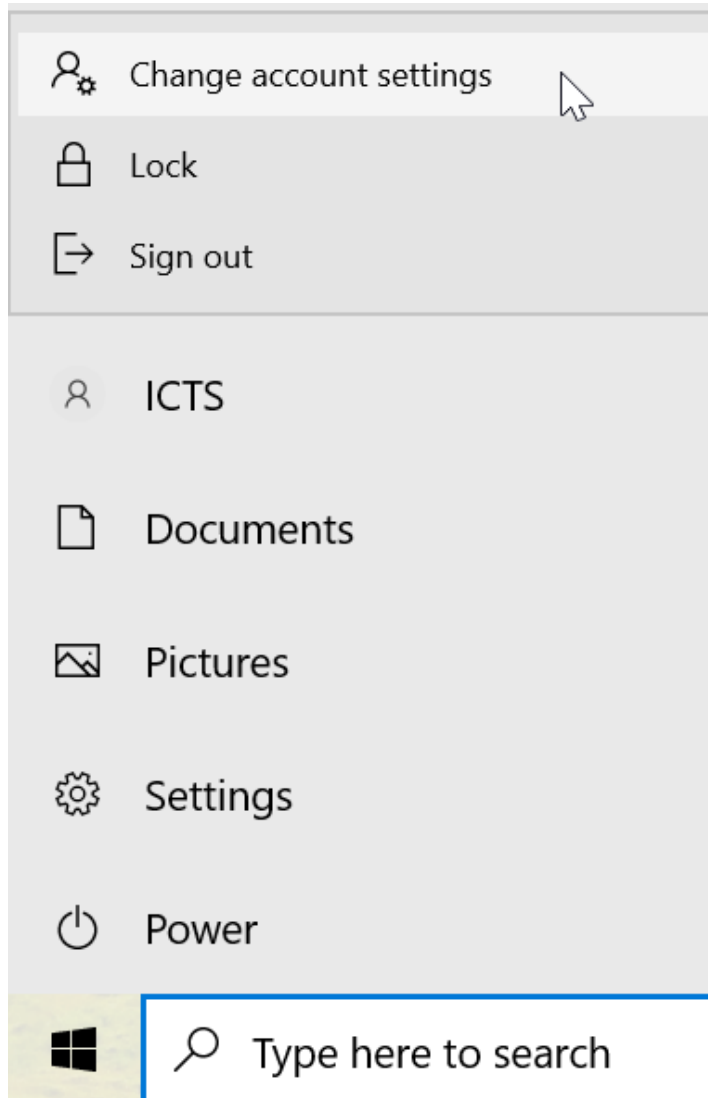
- **Proceed to Step 2.**
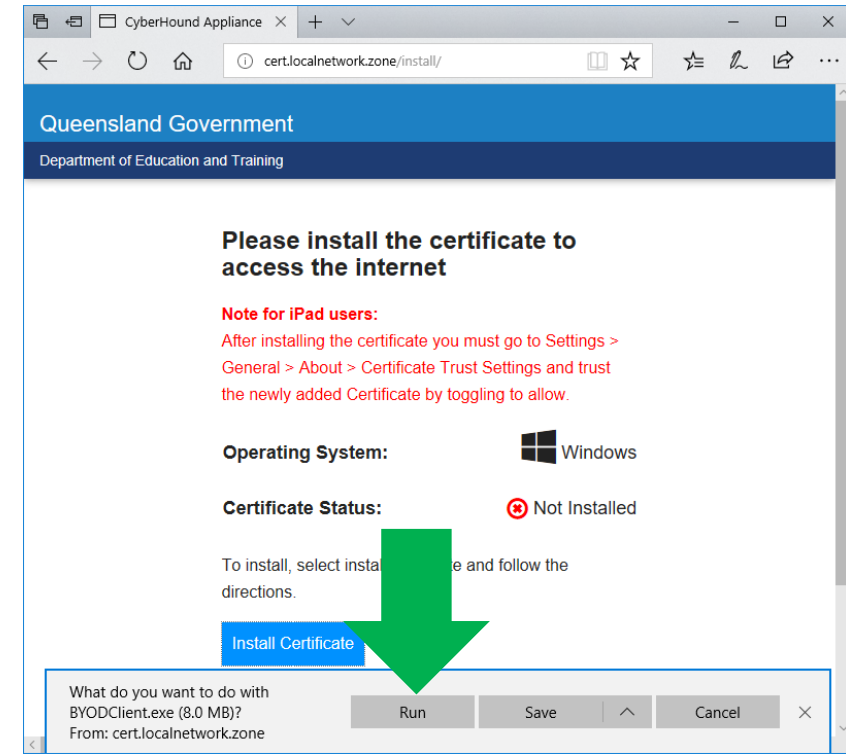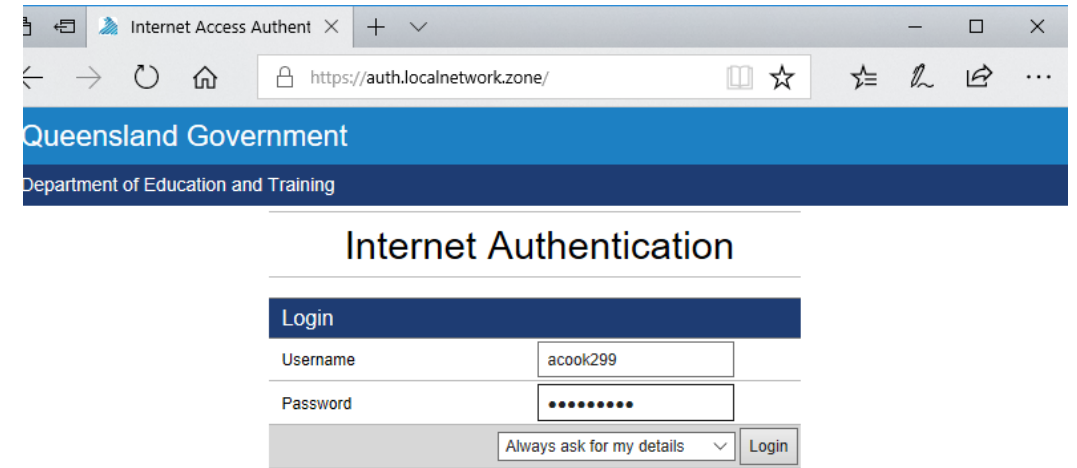
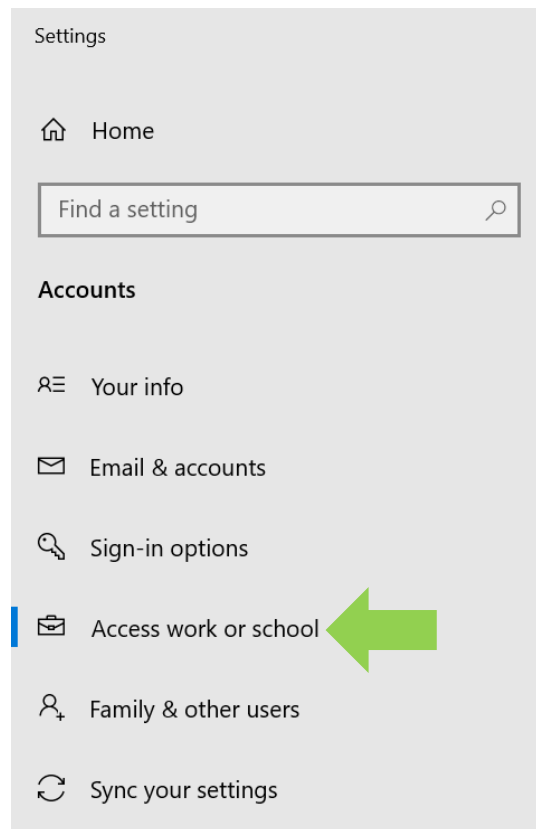# Step 2 – Select the person icon

- Click on the Windows icon in the bottom left of your screen to open the Start Menu

- Click on the person icon with your account name

Step 3 – Select Change account settings

■ Click on Change account settings

Step 4 – Connect your computer to your School account

Settings

⌂ Home

Find a setting 🔍

Accounts

🔲 Your info

✉ Email & accounts

🔑 Sign-in options

💼 Access work or school

👤 Family & other users

🔄 Sync your settings

Access work or school

Get access to resources like email, apps, and the network. Connecting means your work or school might control some things on this device, such as which settings you can change. For specific info about this, ask them.
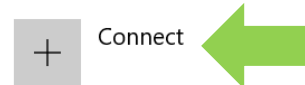
➕ Connect

Related settings

Add or remove a provisioning package

Export your management log files

Enroll only in device management

■ Click on Access work or school

■ Click on Connect

Step 5 – Enter your email, click next, then username & password and click I agree and Sign in

Set up a work or school account

You'll get access to resources like email, apps, and the network. Connecting means your work or school might control some things on this device, such as which settings you can change. For specific info about this, ask them.

acook299@eq.edu.au ✕

Next

Queensland Government   Department of **Education**

Enter **your** account information

Managed Internet Service

Sign in with your username and password

Username * acook299

Password * ••••••••••••

☑ **I agree to the** conditions of use and privacy statement

Sign in

Change my password
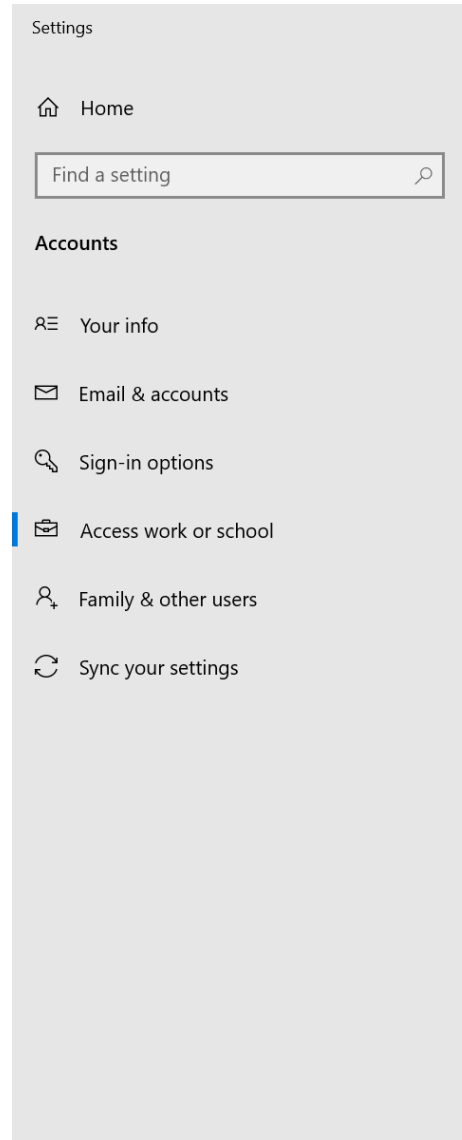
Step 6 – Select Done

You're all set!

We've added your account successfully. You now have access to your organization's apps and services.

Done

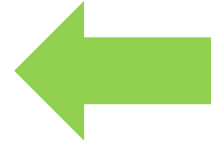# Step 7 – Check your account has been added

Settings

Access work or school

Get access to resources like email, apps, and the network. Connecting means your work or school might control some things on this device, such as which settings you can change. For specific info about this, ask them.

Home

Find a setting

Accounts

- Your info
- Email & accounts
- Sign-in options
- Access work or school
- Family & other users
- Sync your settings

+ Connect

Work or school account
acook299@eq.edu.au

Related settings

Add or remove a provisioning package

Export your management log files

Enroll only in device management
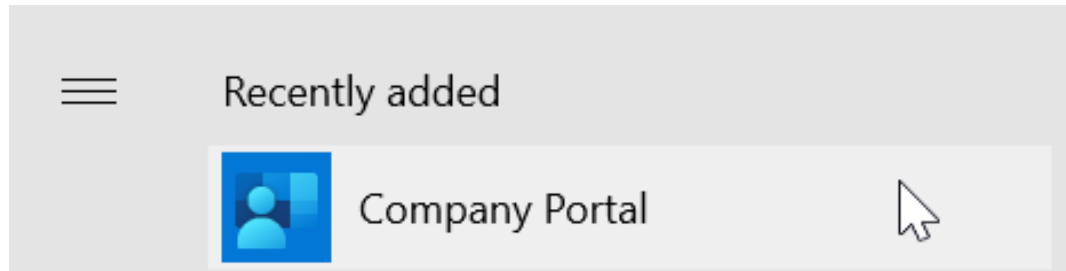
Help from the web

Configuring VPN

Using Remote Desktop

Get help

Give feedback

Ensure your account shows up correctly like this.

If not, repeat the sign in process from Step 4.

Step 8 – Wait for the Company Portal app to install

- Stay logged in for up to 15 minutes after enrolment is done, to make sure all InTune set-up is complete, check your Start Menu.

- Enrolment of a device and Company Portal install may take 10-15 minutes.

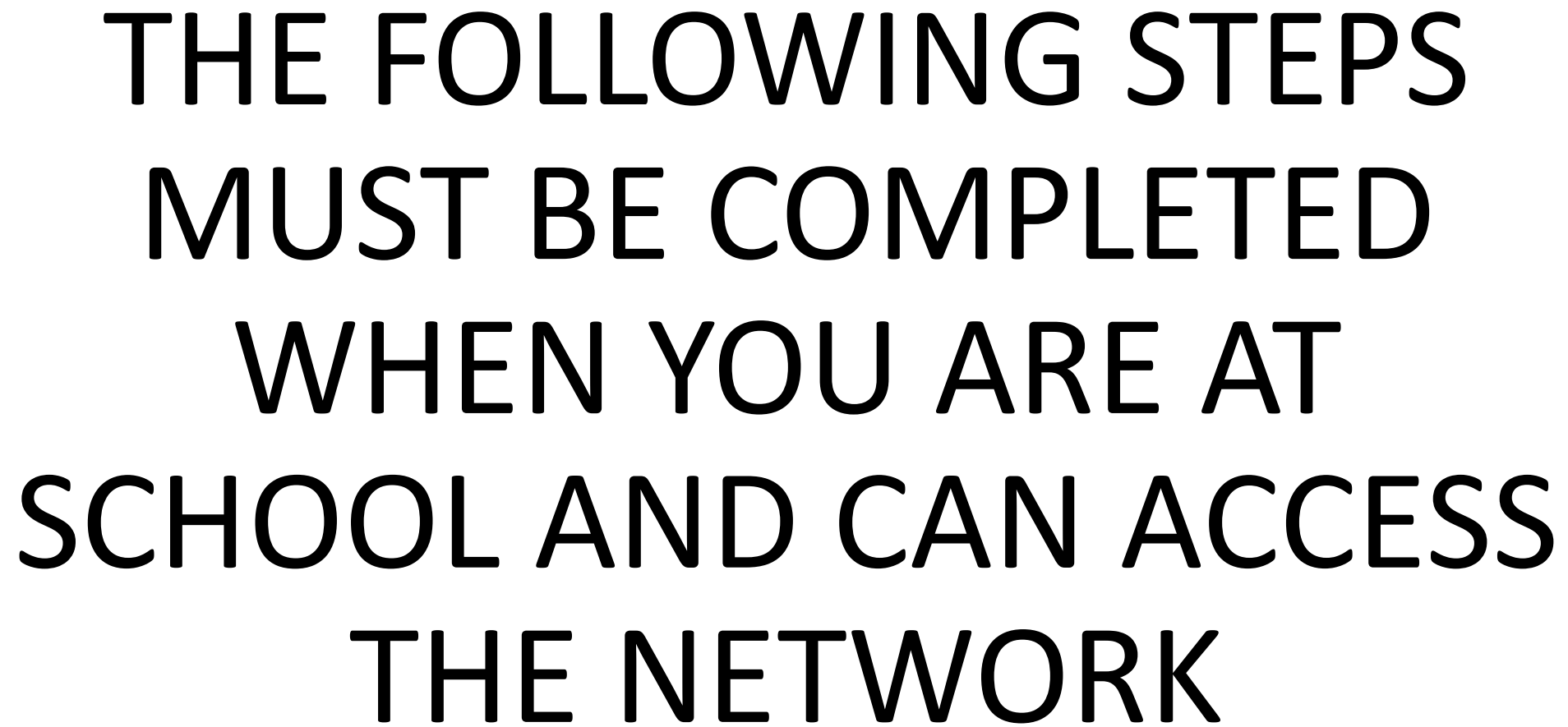- Company Portal will not install on a metered (hotspot) connection.

This is what Company Portal looks like when signed in, you should see your device here.
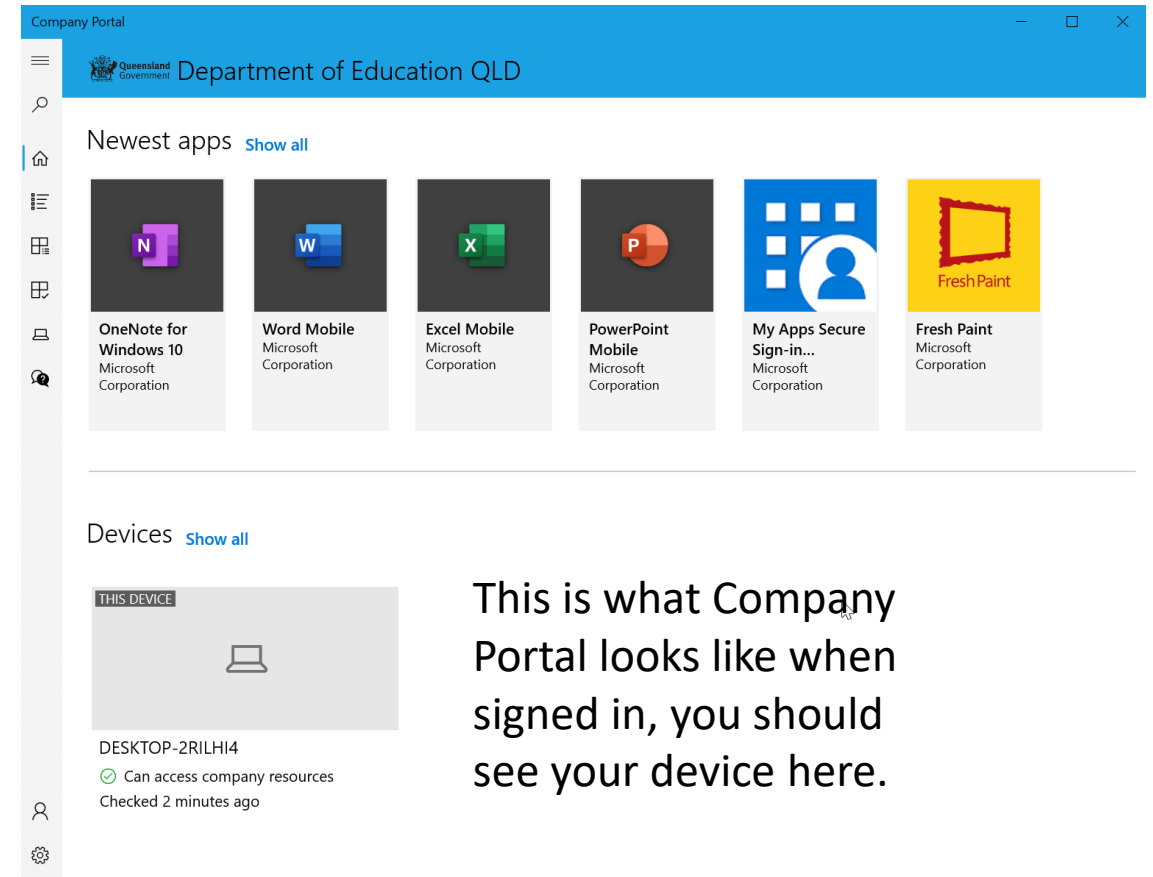
Step 9 – Restart your device

- Select the Windows icon at the bottom left-hand corner, then the power symbol and then restart.

Step 10 – Password Prompt

■ Settings will differ for everyone and you may be prompted to change your password after the restart.

■ This will mostly affect local account users.

■ If you are signed into Windows 10 with a Microsoft account, you should not be asked to reset your password.

■ When your device has restarted, the InTune set up is completed. It may take up to 15 minutes to finish installing. You can use your device in the meantime but please keep it connected to the internet.

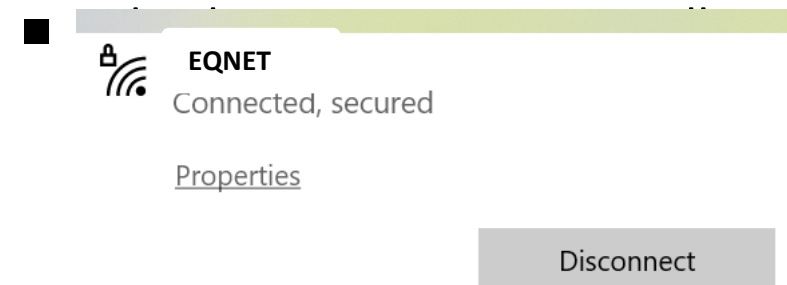■ You are now ready to connect to the School network.

THE FOLLOWING STEPS MUST BE COMPLETED WHEN YOU ARE AT SCHOOL AND CAN ACCESS THE NETWORK
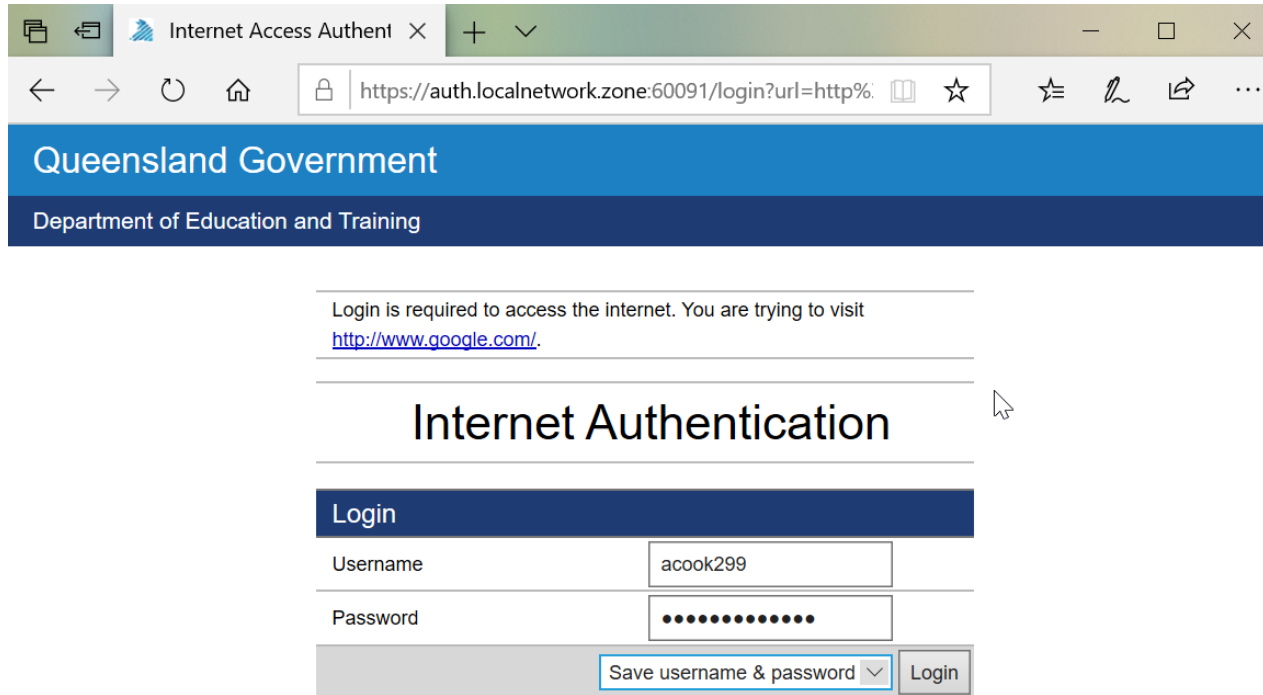
Step 11 – Connect to the BYO network at School
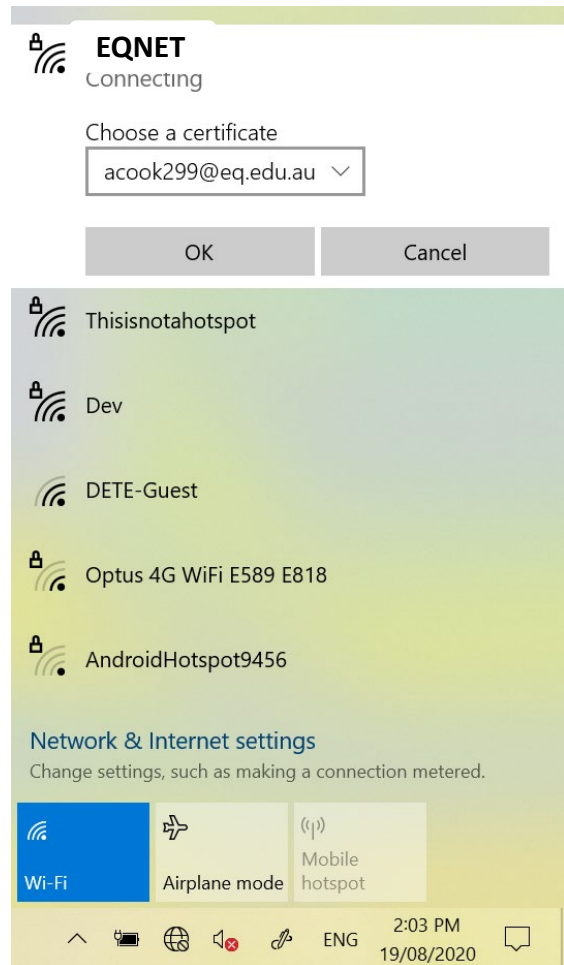
- If your device doesn't automatically connect to EQNET

- Open Wi-Fi and connect to EQNET wireless network

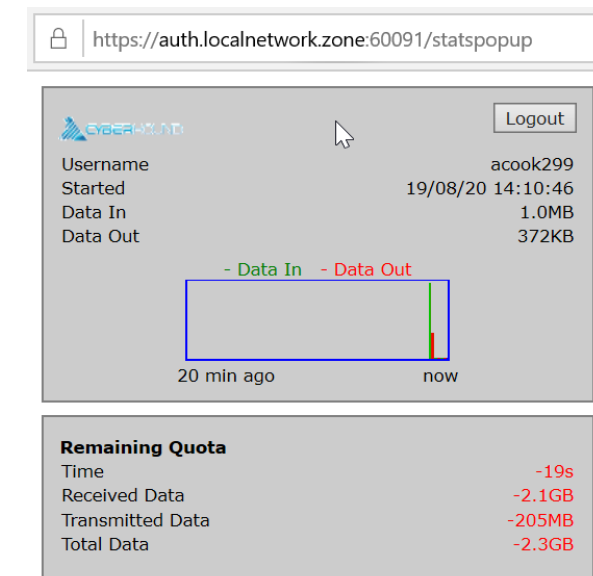- Choose the certificate with your EQ email
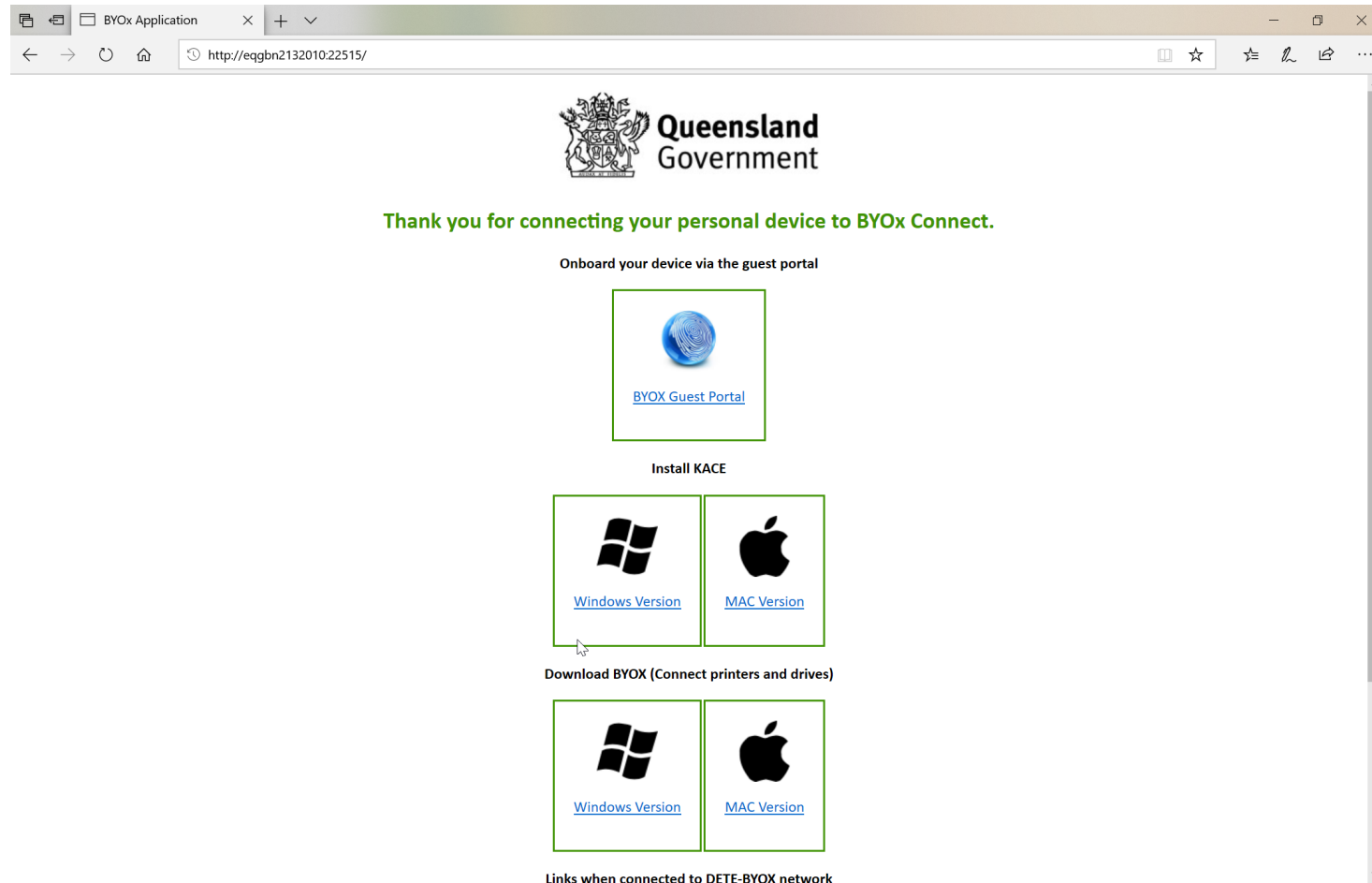
-

Step 12 – Sign in to access the Internet

- Open a web browser, go to www.google.com

- Will auto redirect for login to https://auth.localnetwork.zone/

- Sign in to the internet with **your** credentials

Step 13 – Install BYO applications

- Navigate in your web browser to http://eqgbn2132010:22515/

- In order to have access to the wide variety of installs from KACE,

- And gain access to printing at school

- You **MUST** install the KACE Agent in order to access software installs provided by the school, detailed in the next steps of the guide.

Step 14 – Download KACE

Install KACE

Windows Version   MAC Version

Download BYOX (Connect printers and drives)

Windows Version   MAC Version

What do you want to do with ampagent-10.2.108-x86_kace2132.msi (66.6 MB)?
From: eqgbn2132010

| Run | Save | ^ | Cancel | × |

- Download and run the **WINDOWS** KACE ampagent installer
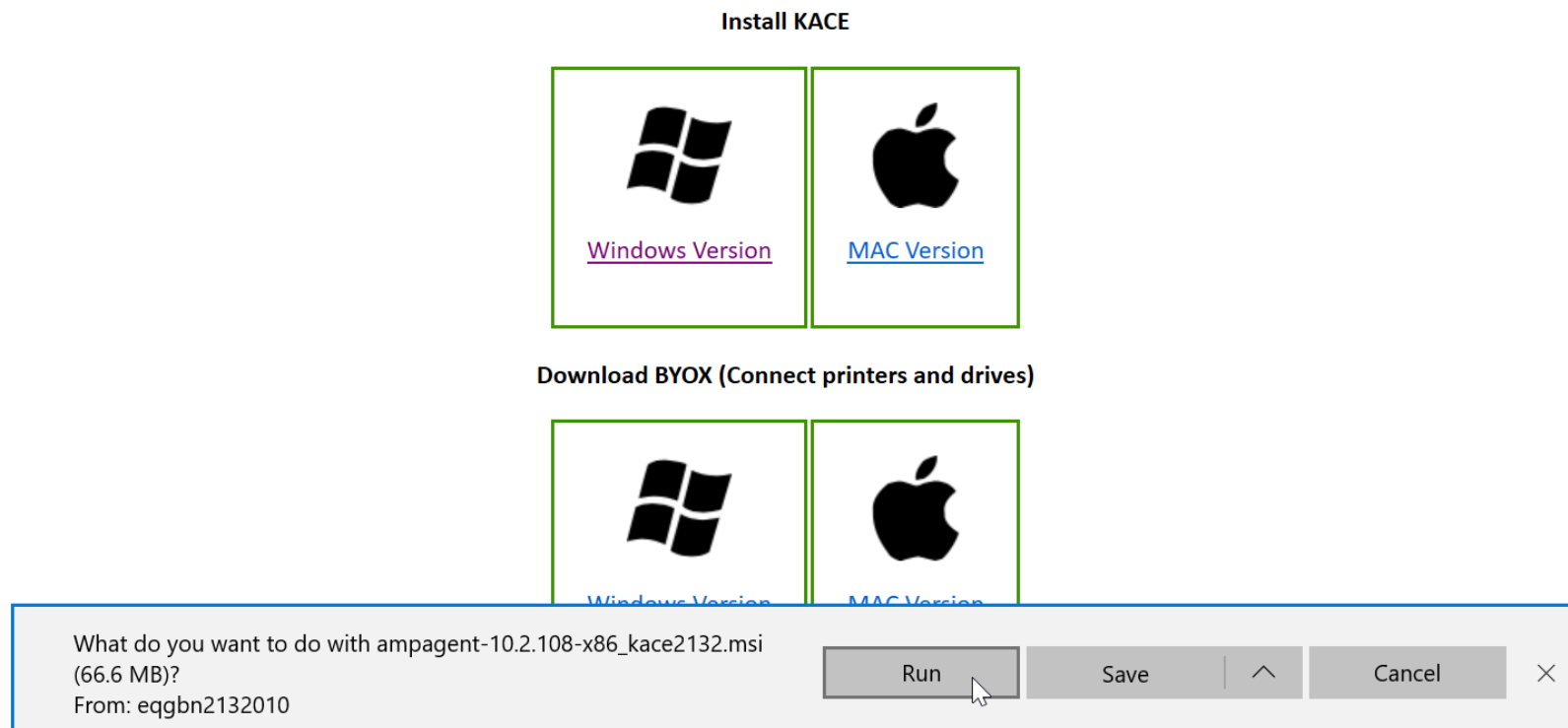
Step 15 – Install KACE, work through the installer's steps

Welcome to the KACE Agent Setup Wizard

The Setup Wizard will install KACE Agent on your computer.
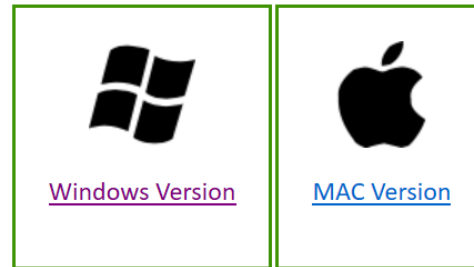Click Next to continue or Cancel to exit the Setup Wizard.

Completed the KACE Agent Setup Wizard

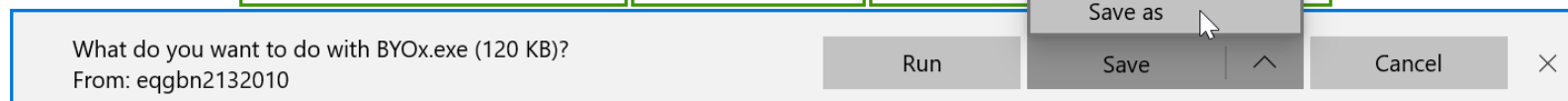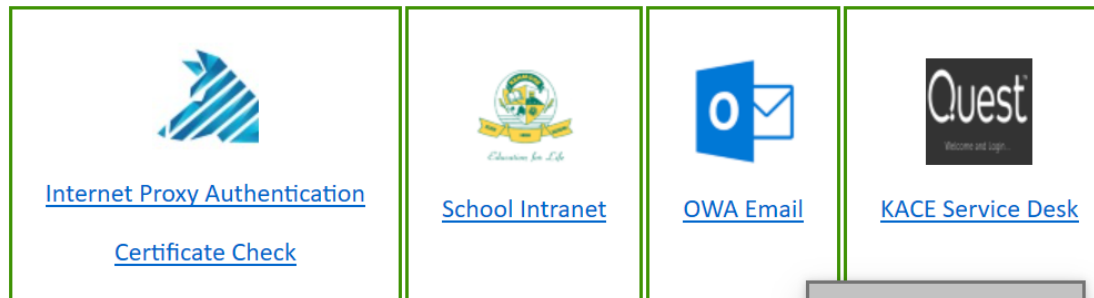Click the Finish button to exit the Setup Wizard.

Step 16 - Download BYOX app

Download BYOX (Connect printers and drives)

Windows Version   MAC Version

Links when connected to DETE-BYOX network

Internet Proxy Authentication
Certificate Check

School Intranet

OWA Email

KACE Service Desk

What do you want to do with BYOx.exe (120 KB)?
From: eqgbn2132010

Save as

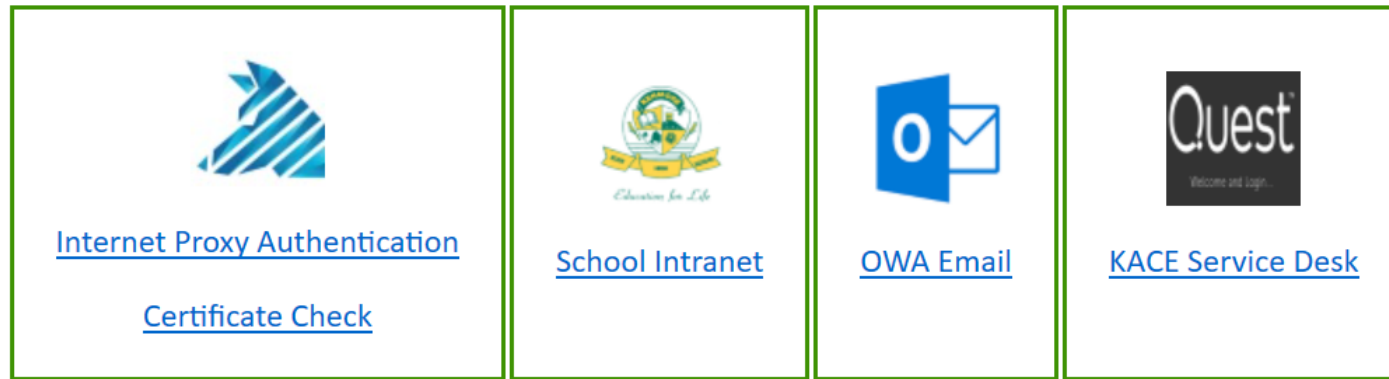Run   Save   ^   Cancel   ✕

- Download the **WINDOWS** BYOX.exe and select Save as

- Save to your Desktop

- BYOX.exe must be used anytime you wish to print

- Sign in with your School credentials

Step 17 – Favourite frequently used sites

Links when connected to DETE-BYOX network

Internet Proxy Authentication

Certificate Check

School Intranet

OWA Email

KACE Service Desk

- Set these sites as Favourites in your web browser

- http://eqgbn2132010:22515/ - BYO links and downloads

- https://qedu.sharepoint.com/sites/kenmoreshs/students – Student Homepage

- https://owa.eq.edu.au/ - EQ Email

- http://kace2132.gbn.eq.edu.au/ - For application installs and IT support

PROCESS COMPLETE

If you are unable to connect, reattempt the preliminary steps in this guide.

If you are still having trouble getting connected please visit the IT Helpdesk.