

BYOD Onboarding for Windows 11

Enrolling your Windows 11 BYOD with Intune
Kenmore State High School 2025



Education for Life

What is Intune BYOD Enrolment?

Intune is a secure mobile management system that allows you to access the school's network.

This guide will show you how to enrol a BYO Windows 11 device into Intune and install KACE. This process may take up to **15 minutes to complete**.

Before you start, please have ready your @eq.edu.au email address and password that has been supplied to you by the school. If you do not have this information, you will not be able to successfully complete the installation.

Incoming Year 7 Students will have this information provided to them in class during Week 1 of Term 1.

These instructions are for Windows 11 23H2 and above. You may find some of the screenshots or prompts look different to the ones provided here if you have an older/newer version of Windows.

If the installation fails at any time, please re-open Access work or school settings, disconnect and try again.

Please note: If you have any problems with onboarding your BYO device, please see the IT Helpdesk in the Library for assistance. There are also some basic troubleshooting steps users should attempt that are detailed at the end of this guide.

Windows 11 BYOD Onboarding Prerequisites

- Device must be powered on and checked that you have already gone through the Windows Out of Box Experience and the device setup **before coming to school.**
- Have submitted the [Kenmore SHS BYOD Paperwork and Payment](#) to the Office.
- Know your student **EQ Email Address** (*username@eq.edu.au*) and **Password**.
- Know your Windows User Account Password (*not just PIN or Fingerprint*).
- Make sure your device is fully up to date and has no pending updates.
- It is recommended that you have updated to **Windows 11 23H2** or newer.
- **5Ghz Wi-Fi** capable Windows 11 laptop in **good working order.**
- Internet access via your Home Wi-Fi or the School EQGUEST Wi-Fi network.
- Onboard with the User account you plan to use, you should not be using a parents account, and your laptop should not have any other users that have already onboarded the same device to Intune. User account **must** have **Administrator** privileges.
- Correct **Date and Time and Time Zone** settings for **Brisbane**.

Windows S Mode is not supported by the Intune BYOD Program

Some devices come preinstalled with Windows 11 Home in S mode by the original equipment manufacturer. Windows 11 in S mode only runs apps from the Microsoft Store which makes it incompatible with most of the software installations used here for School.

Switch out of S Mode

1. On your PC running Windows 11 in S mode, open **Settings > System > Activation**.
2. Find the **Switch to Windows 11** section, then click the **Go to the Store** [link](#).

Note: Don't select the link under Upgrade your edition of Windows. That's a different process that will keep you in S mode.

3. On the page that appears in Microsoft Store (**Switch out of S mode** or a similar page), select the **Get** button. After you confirm this action, you'll be able to install apps from outside Microsoft Store.

It is recommended that you onboard at Home, while connected to your Home's Wi-Fi network.



[Intune – Windows 11 enrolment video](https://www.youtube.com/watch?v=Il_xqO3Fsto)
https://www.youtube.com/watch?v=Il_xqO3Fsto

If Onboarding at School, please sign into the EQQUEST Wi-Fi before proceeding.

For instructions on how to sign into EQQUEST please refer to Slide 22.



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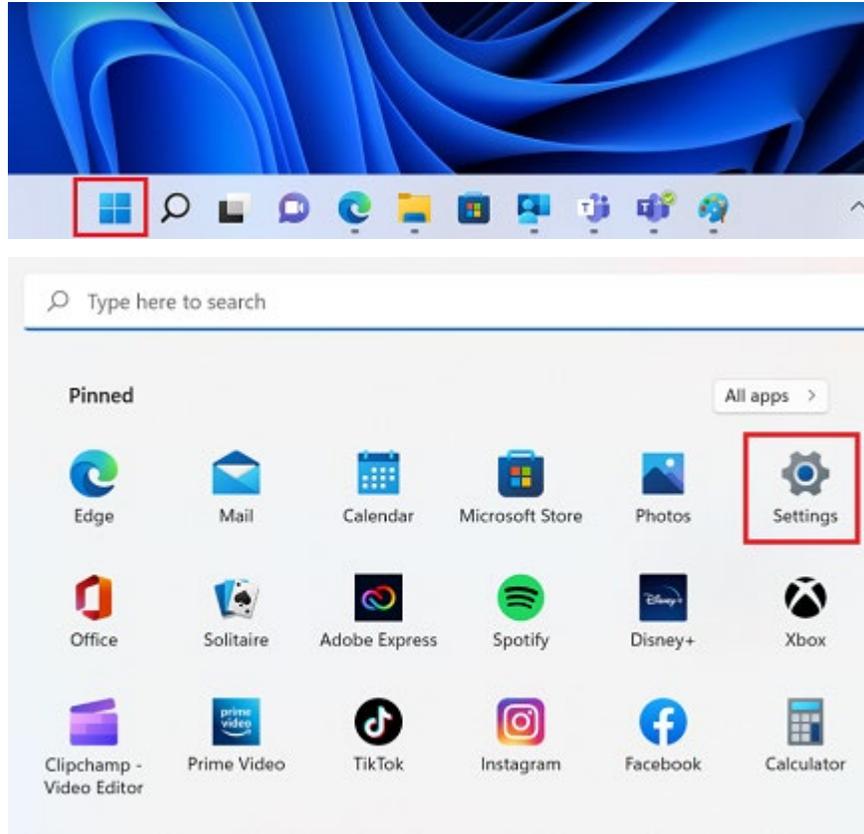


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Step 1. Open Windows Settings

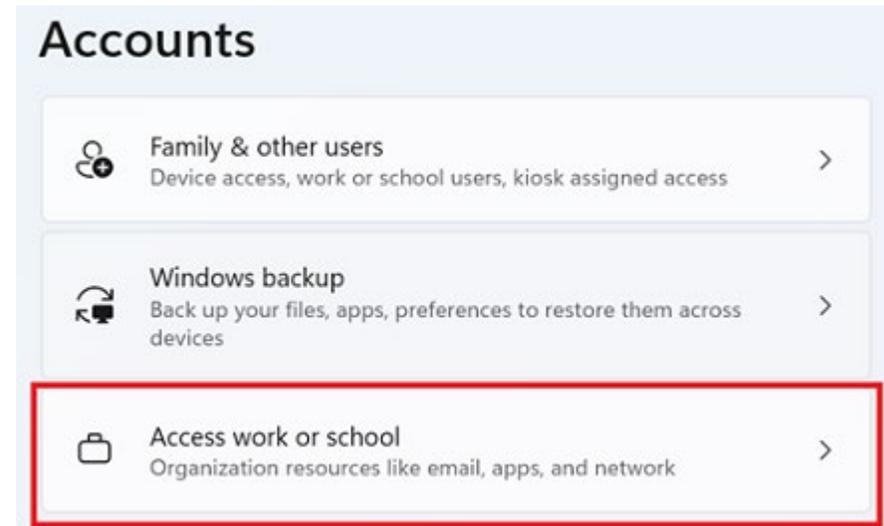
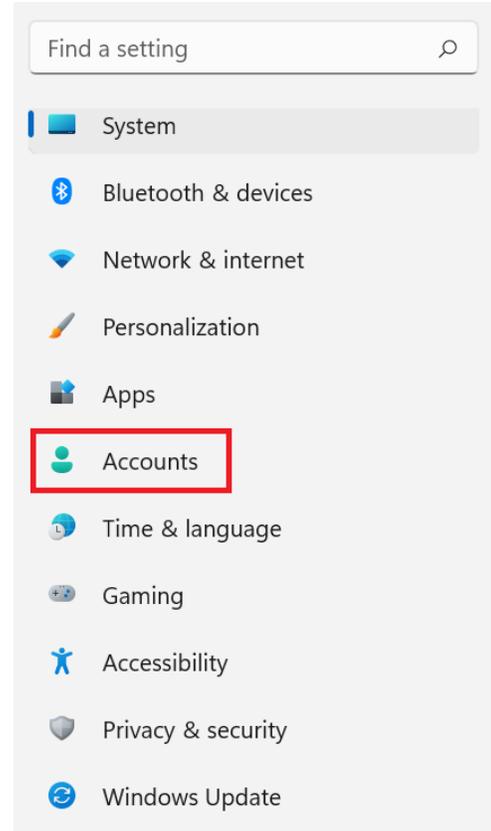
1. Click on the Windows Start Menu icon.
2. Select the **Settings** icon



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Step 2. Accounts > Access work or school

1. Select **Accounts** from the menu of the left.
2. Then select **Access work or school**.



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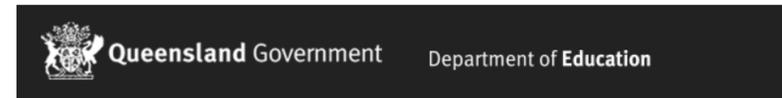
Step 3. Sign in to School Account

1. Enter your school email address into the textbox and then select **Next**.
2. Enter your username, password and accept the terms and conditions.
3. Then select **Sign in**

Set up a work or school account

You'll get access to resources like email, apps, and the network. Connecting means your work or school might control some things on this device, such as which settings you can change. For specific info about this, ask them.

Next



Managed Internet Service

Sign in with your username and password

I agree to the [conditions of use and privacy statement](#)

Sign in

[Change my password](#)

BYOD Onboarding

Step 4. First Stage Completed!

1. Click Done.

You're all set!

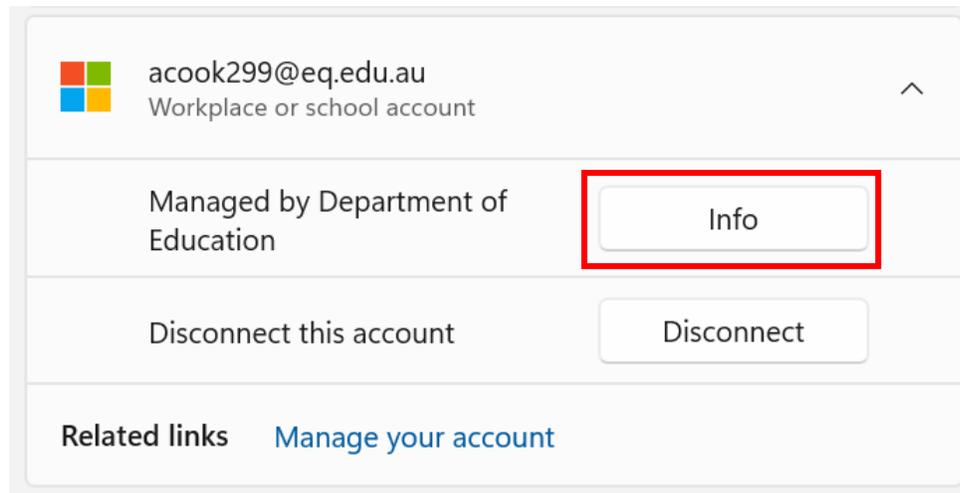
We've added your account successfully. You now have access to your organization's apps and services.

Done

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Step 5. Allow your Account to Sync

1. Check that your account has been added successfully.
2. Your account details will be displayed as shown below. Click Info.
3. **Wait for 5 minutes** to allow for Intune to finalize profile setup and sync then proceed to the next step. Ensure that the last sync was successful.

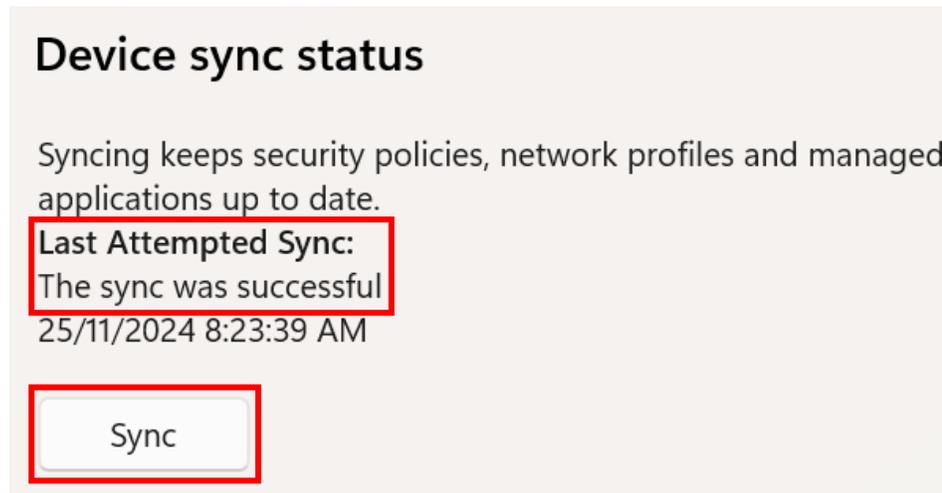


acoock299@eq.edu.au
Workplace or school account

Managed by Department of Education **Info**

Disconnect this account **Disconnect**

Related links [Manage your account](#)



Device sync status

Syncing keeps security policies, network profiles and managed applications up to date.

Last Attempted Sync:
The sync was successful
25/11/2024 8:23:39 AM

Sync

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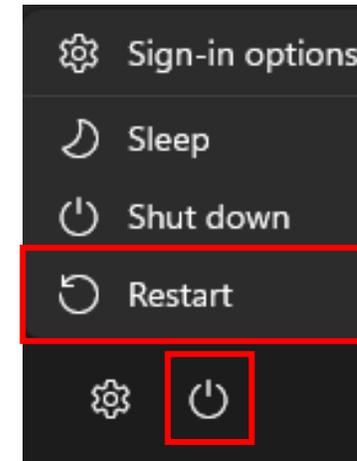
Step 6. Please Restart your device

1. Select the Windows icon at the bottom left-hand corner, then the power symbol and then Restart.
2. After restarting you may be prompted to change your local device password to meet security requirements.
3. Set your new password to include a Capital, Number or Symbol and should contain at least 8 characters.

You have completed the steps that can be done at home, you are now ready to connect to the **EQNET** Wi-Fi network at School.

Proceed to the next steps of this guide when you are on-site at School and connected to **EQNET**.

You must complete the following steps in this guide.



You are now ready to connect to EQNET at School

Follow these next final steps when

On-site at School + Connected to EQNET



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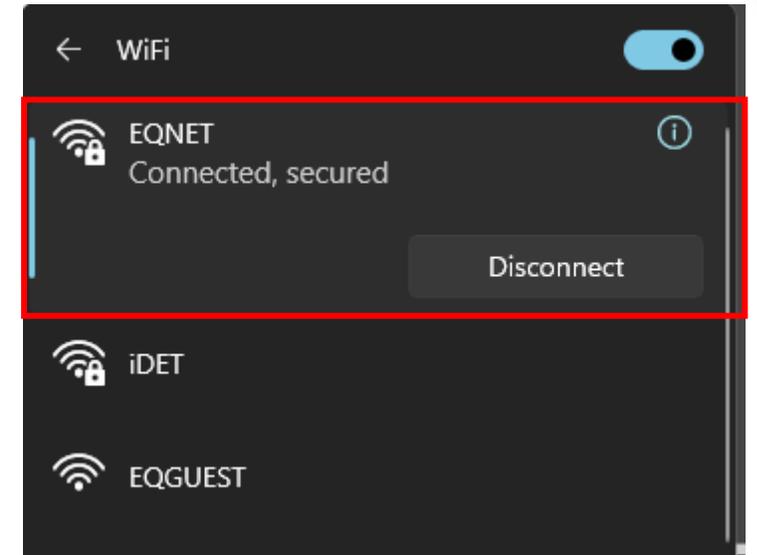
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Step 7. Connect to EQNET

1. Open your Wi-Fi settings and check that you have connected successfully to the **EQNET** Wi-Fi network.

If you have already gone through Steps 1-6 at home or used the same BYO device in previous years you may have already connected automatically when you arrived at School and turned on your device.

If you encounter any issues connecting to EQNET, go back and ensure that you have followed the prerequisite Steps 1-6 correctly.

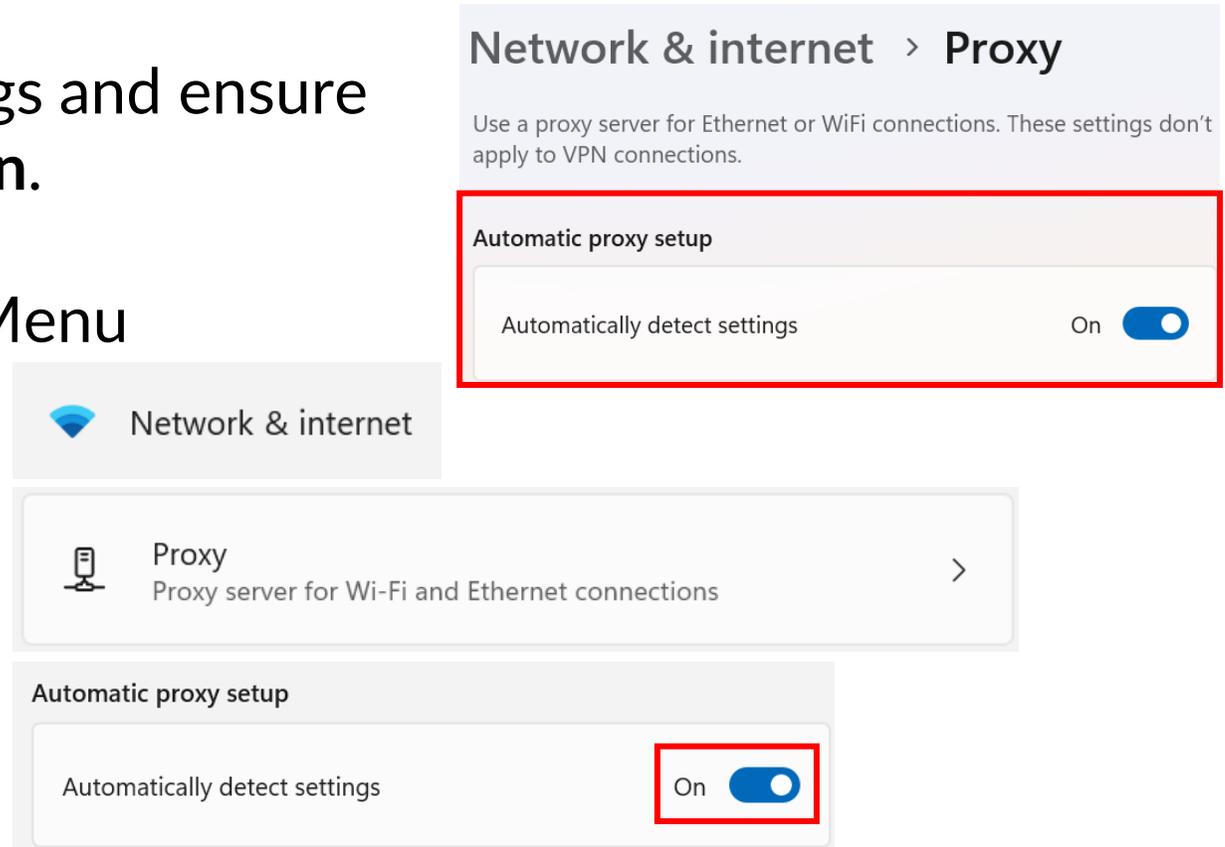


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Step 8. Set Proxy settings to Auto

Check your Network Proxy Settings and ensure **Automatic proxy setup** is set to **On**.

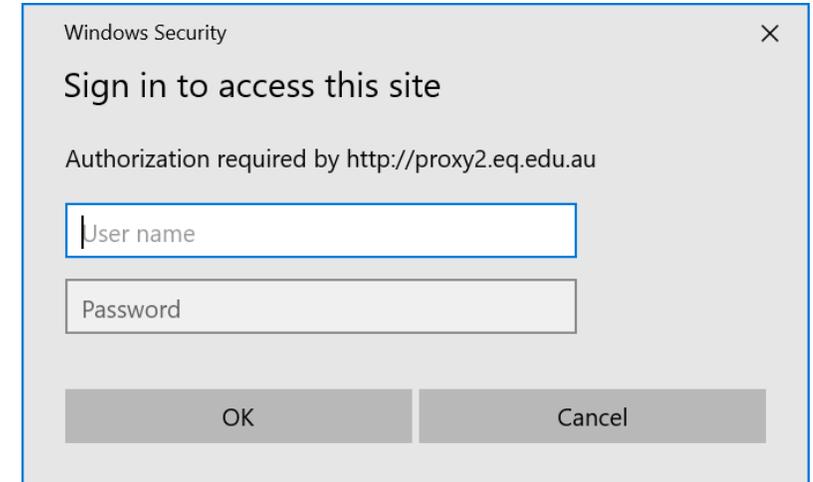
1. Open **Settings** from the Start Menu
2. Click **Network and Internet**
3. Click **Proxy**
4. Ensure that toggle is set to **On**



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Step 8 cont. Sign in to Proxy2

1. When you open your internet browser for the first time, or if you have changed your password, you will be prompted to login with your username and password via a Proxy2 login window.
2. You should login to all Proxy2 prompt windows, otherwise your network access will not work correctly.
3. Enter your school **username** and **password** and click **OK**.



Windows Security

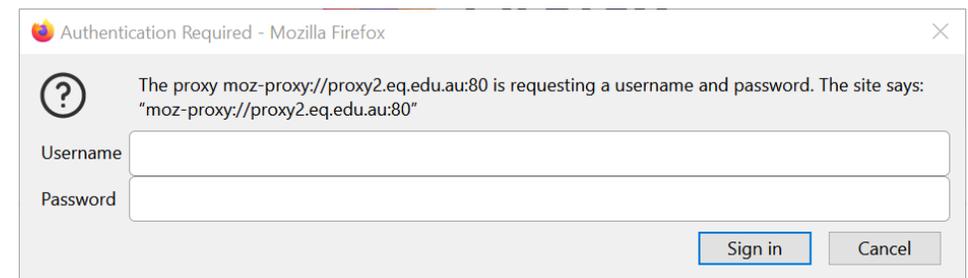
Sign in to access this site

Authorization required by http://proxy2.eq.edu.au

User name

Password

OK Cancel



Authentication Required - Mozilla Firefox

The proxy moz-proxy://proxy2.eq.edu.au:80 is requesting a username and password. The site says: "moz-proxy://proxy2.eq.edu.au:80"

Username

Password

Sign in Cancel

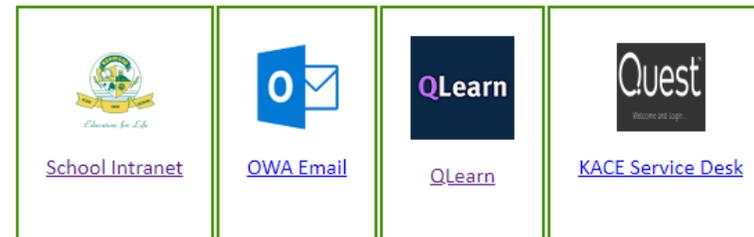
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Step 9. Favourite School Websites

1. In your address bar type in <http://eqgbn2132010:22515/> and set these following important websites as Favourites in your web browser.



Links when connected to EQNET school network



1. <http://eqgbn2132010:22515/> - BYOD links and downloads
2. <https://qedu.sharepoint.com/sites/kenmorehs/students> - Student Intranet Homepage
3. <https://owa.eq.edu.au/> - EQ Email
4. <https://qlearn.eq.edu.au/> - QLearn Course Dashboard
5. <http://kace2132.gbn.eq.edu.au/> - KSHS Managed Software Installs and IT Support

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Step 10. Download KACE

1. From the [BYOD Link webpage](#)
2. Click on the Install KACE link for the [Windows Version](#)
3. Download the KACE Agent .zip installation file

You MUST install the KACE Agent for KACE Managed Software Installs to work and to download our Schools Licensed Software.



Thank you for connecting your personal device to BYOX Connect.

Onboard your device via the guest portal



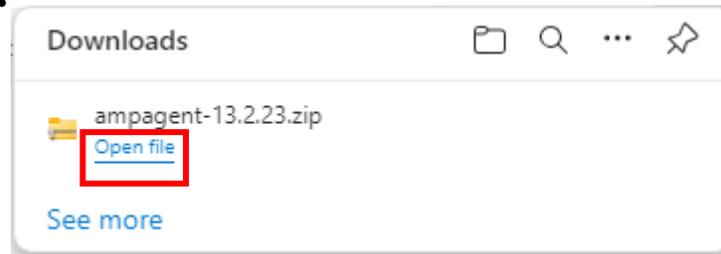
Install KACE



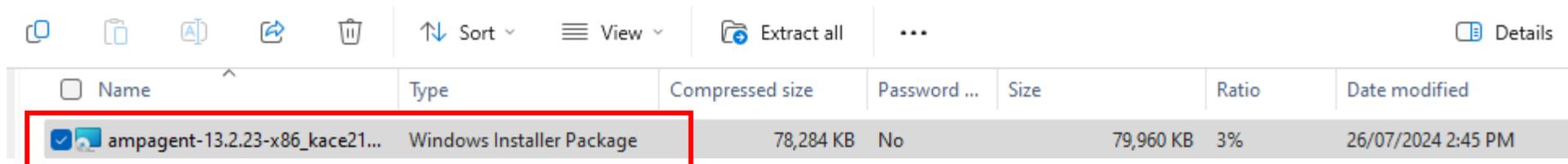
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Step 11. Open and Run KACE Installer

1. Click on your Downloads and then select **Open file** for the ampagent.zip file that was downloaded.



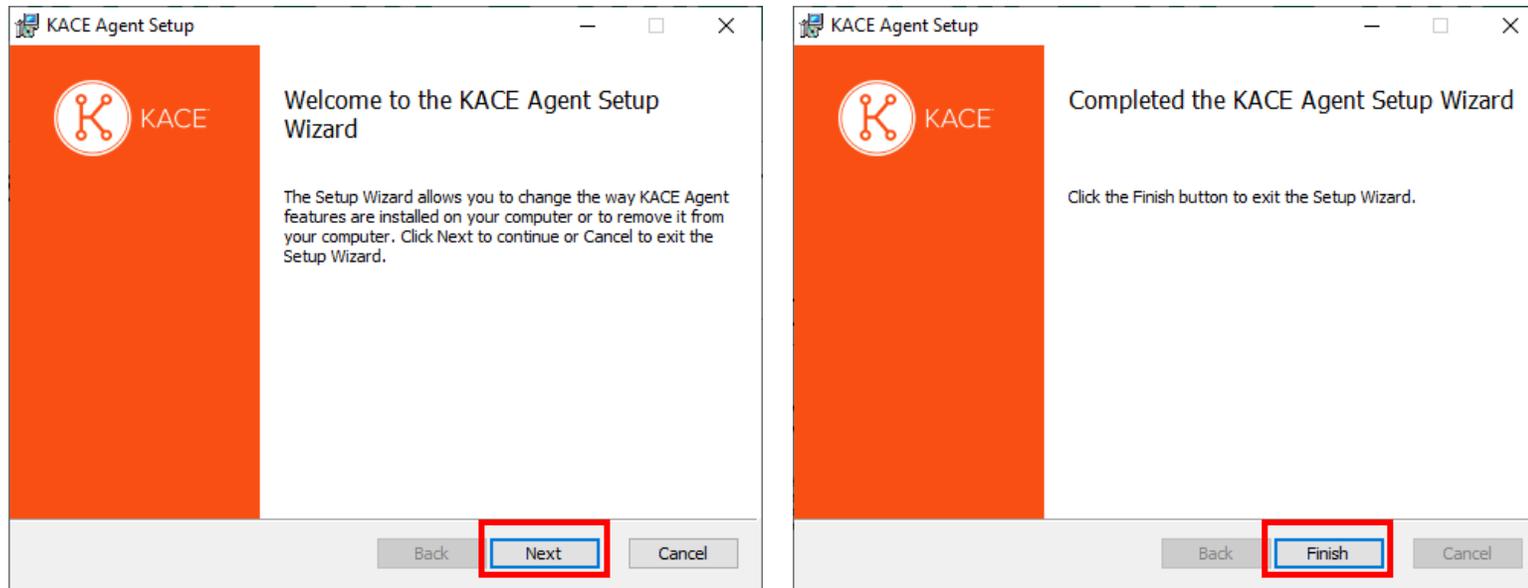
2. Then **Double-Click** on the **ampagent .msi** file to start the installation.



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Step 12. Complete KACE Installation

1. Click **Next** and follow the Install Prompts. Click **Next**.
2. Once the Install has completed successfully click **Finish**.



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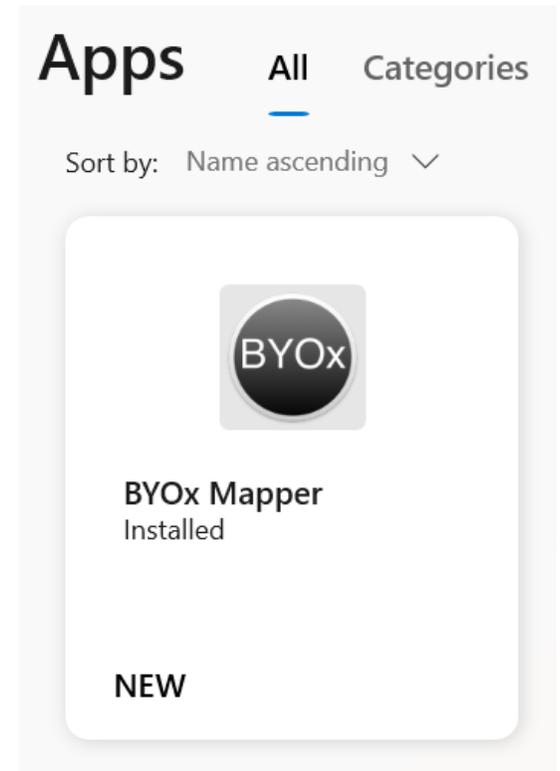
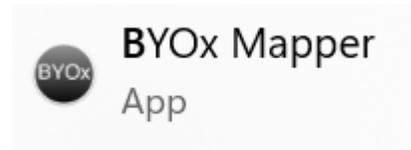
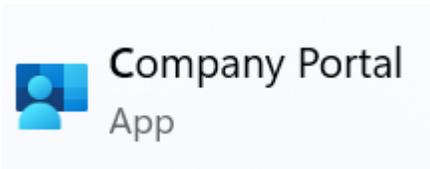
BYOD Printing at Kenmore

*Requires BYOx Mapper Application and connection to EQNET

1. Open the **Company Portal** app from your Start Menu. Sign in with your school email and password.
2. Install **BYOx Mapper** from the list of available apps in Company Portal.
3. Login to BYOx Mapper with your school login and password.
4. BYOx Mapper will then connect Printers and Network Drives.
5. You can now print to the school printer: **P2132-Follow_You**



Company Portal



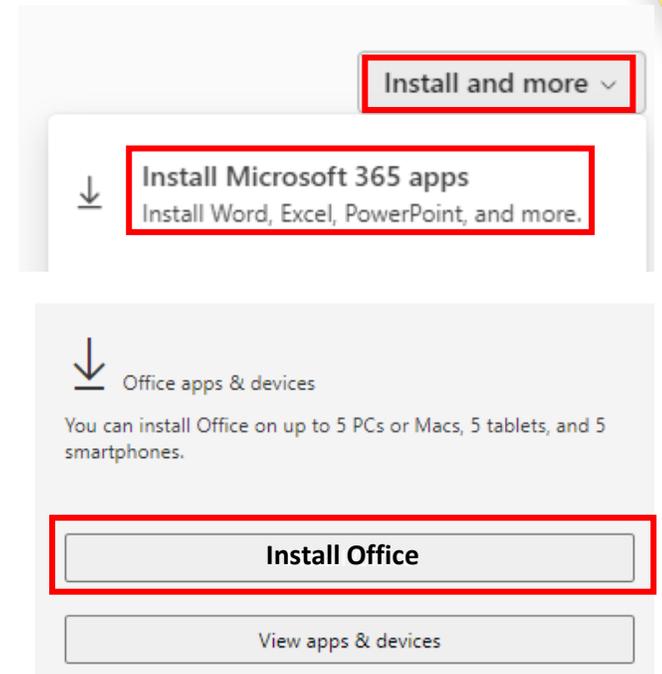
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Install Microsoft Office 365 Apps

*If you don't already have them installed

If you don't already have Office apps like Word, Powerpoint or OneNote installed you can download them from www.office.com and sign in with your school email account. *(Note: All QLD DoE Students have licensed, student access to Microsoft Office)*

1. Click on the **Install and more** and select **Install Microsoft 365 apps**
2. Click **Install Office** to download and then run the Office 365 Installer



BYOD Onboarding Completed, Ready for School!

**If you are having any trouble getting connected,
please visit the IT Helpdesk for Technical Support**



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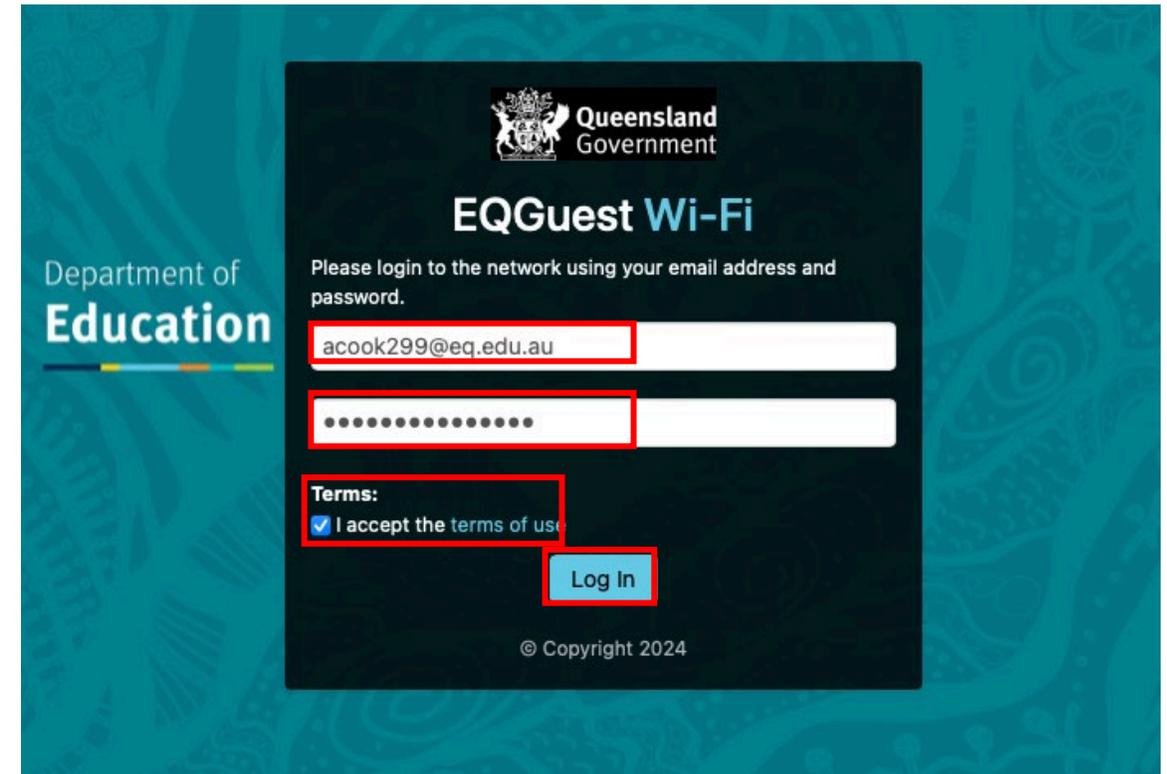
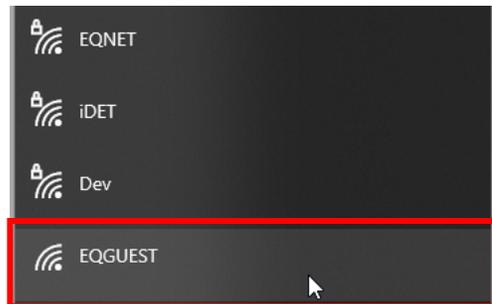


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EQGUEST Sign In Process

How to Sign into EQGUEST

1. Connect to **EQGUEST** Wi-Fi Network
2. Sign into the [Guest Portal](#) with your school **email address** and **password**.
3. See Slide 25 for **Proxy Settings**.
4. Then navigate to an [external website](#) to
5. Login to the Proxy2 window prompt with your school **username** and **password**.



EQGuest Wi-Fi

You are now connected.

If you have an Education Queensland Account, please follow the guides below on how to enroll your device into Intune to be granted:

- Automatic connection to EQNET Wi-Fi.
- Automatic setup of EQ Email.

Intune Enrolment Guides:

- [Windows 10/11](#)
- [Apple iOS](#)
- [MacOS](#)

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EQGUEST Sign In Process

Set Proxy settings to Auto

Check your Network Proxy Settings and ensure **Automatic proxy setup** is set to **On**.

1. Open **Settings** from the Start Menu
2. Click **Network and Internet**
3. Click **Proxy**
4. Ensure that toggle is set to **On**

Network & internet > Proxy

Use a proxy server for Ethernet or WiFi connections. These settings don't apply to VPN connections.

Automatic proxy setup

Automatically detect settings

On

Network & internet

Proxy
Proxy server for Wi-Fi and Ethernet connections

Automatic proxy setup

Automatically detect settings

On

Windows Security

Sign in to access this site

Authorization required by http://proxy2.eq.edu.au

User name

Password

OK Cancel

School Support

ICT Services

IT Helpdesk – Library

Student Support Hours:

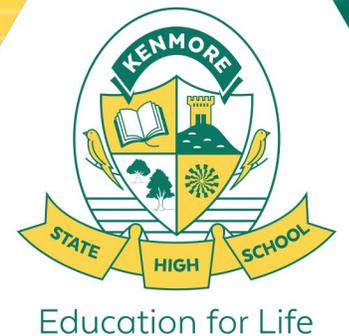
8:00am – 9:00am

First and Second Breaks

3:00pm – 3:30pm

Email: HelpdeskSupport@kenmoreshs.eq.edu.au

If you have any BYOD connection issues, visit the IT Helpdesk.



Troubleshooting

Troubleshooting BYOD Onboarding

Account

- The user is an Administrator.
- The User's school account must be active.
- Password being entered must be correct.
- User account must be a member of our school's **UsrBYOStudent** group. [BYOD form and payment](#) submitted?
- If unsure about any of the above, check with the IT Helpdesk.

Date and Time

- The date and time of the device must be correct, this includes the region information.
- Must be set to **Brisbane, Australia, GMT +10:00**

Device

- The device has **not already been onboarded with a different Intune or User.**
- The device is **up to date** with all OS patches and apps, if you have pending updates, **install updates before attempting onboarding.** (Settings > Windows Update)
- Open Network Settings > Proxies, Make sure only the Automatically detect settings checkbox is selected.
- Try a different Wi-Fi network.

Disconnect from Access Work or school, and attempt onboarding process again from Step 1.